



Prices

Admin/call out fee	\$95
Floor Plan (up to a maximum of 8 rooms)	\$95
Detailed External Site Plan (in addition to the floor plan)	\$50
Cost for each additional room on a floor	\$15
Professional Photographs (per shot)	\$40
Copy Writing	\$150
Virtual Tour	\$80

Number of shots ordered	Without a floor plan	With a floor plan	With a floor plan & one virtual tour	With a floor plan & two virtual tours
No photos	0	190	270	350
1 photo	135	230	310	390
2 photo	175	270	350	430
3 photo	215	310	390	470
4 photo	255	350	430	510
5 photo	295	390	470	550
6 photo	335	430	510	590
7 photo	375	470	550	630
8 photo	415	510	590	670
9 photo	455	550	630	710
10 photo	495	590	670	750

- Please note that the price stated is for floor plans up to 8 rooms. Additional rooms will be charged at \$15 per room. The additional room charge excludes the following: Single toilets (WC's), hallway's and entrance foyers, store rooms and separate/unattached garages. Rooms are defined by their functionality – i.e.; an open plan layout with a room that has dual purpose will be counted as 2 separate rooms (e.g.: Formal lounge and Formal dining)
- Site plans of up to 350 m2. Site plan will include landscaped areas, pools, decking, sheds and pergolas. Additional structures such as granny flats and carport are included as part of a floor plan and considered an additional room. Whilst every effort will be taken to include all aspects of the site, should there be bushland or unsafe areas for our staff to measure, these will not be included due to OH&S regulations. Please note that Acreages are not included in general site plan costing, outside of normal landscaped areas within the size limitations noted above.
- Site plans above 350m2 price upon request and subject to complexity of site, though generally will incur a cost of \$15 for each increment of up to 50m2. Ie; a site plan measuring >350 up to 400m2 will incur a cost of \$65; a site plan measuring >450m2 up to 500m2 will incur a cost of \$95 etc.
- Site plans above 350m2 at full rate card only and not subject to any special offer.
- Detailed acreage site plans available – price upon request.
- Services available outside the Sydney Metro area incur a surcharge of \$140.00 per hour of travel outside of the Metro borders.
- All prices exclude GST

NB: Any appointments conducted at your request after 400pm is subject to a 48-hour delivery agreement, rather than our normal next business day guarantee.

Delivery	Per Order
Standard post & packing	\$8
Express post & packing	\$8
Courier	At cost

Other Charges

- Orders received by telephone or email \$5.00
- CD-ROM's of your materials can be provided for a cost of \$30 per disc
- Supplying archived digital or hard copy duplicate images, plans and tours cost \$25 per photograph, \$50 per tour and \$35 per plan
- Aerial shots available – price upon request.
- All prices and product offering are subject to change without notification. Any price adjustments and new product offerings are visible in real time on our website.
- If our photographer cannot gain access to the property at the time of the appointment, you will not receive a refund. If the job is subsequently re-booked, additional charges will be included on your invoice. If you cancel an order and give notice of more than 24 hours, there will be no charges.

Cancellation policy

Photographic appointment cancellations requiring rescheduling made with less than four hours notification of the agreed appointment time, regardless of weather, will incur a cancellation fee of \$95 plus GST.

Order cancellations:

- Order cancellations made with less than four hours notification will incur a cancellation fee of the total order value, plus GST, with no refund.
- Order cancellations made with more than four hours and less than twenty-four hours notification of the agreed appointment time will incur a cancellation fee of \$95 plus GST.
- Order cancellations made with twenty-four hours or more notification will not incur a cancellation charge.

NB: An **order cancellation** represents the complete cancellation of an order lodged with Big Property Marketing, without a rescheduling of the appointment taking place.